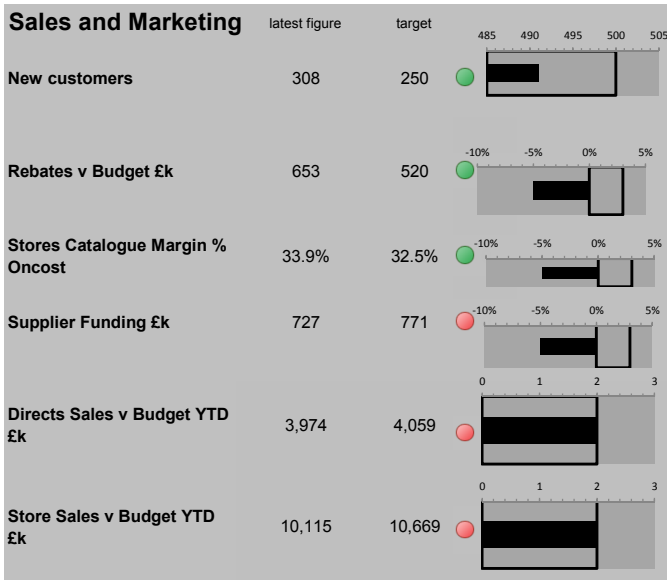
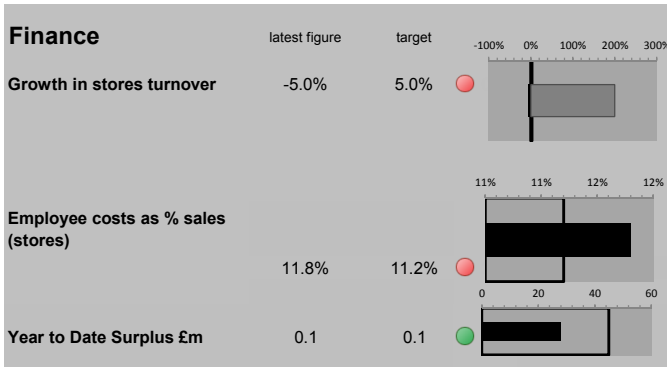
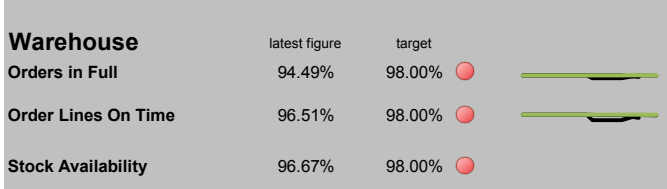
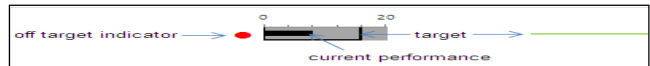
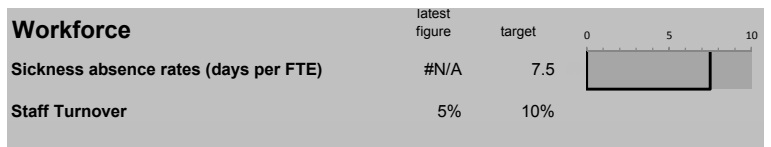
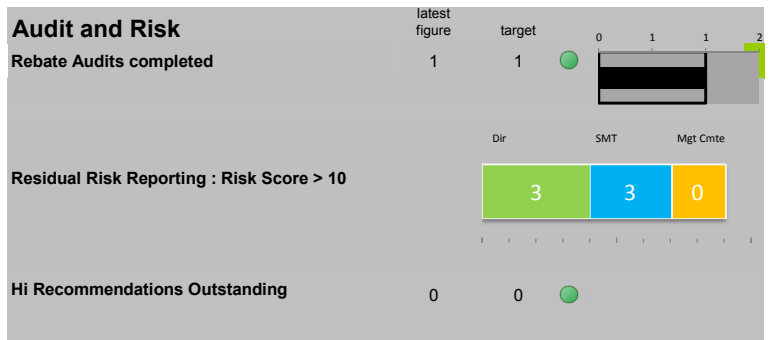
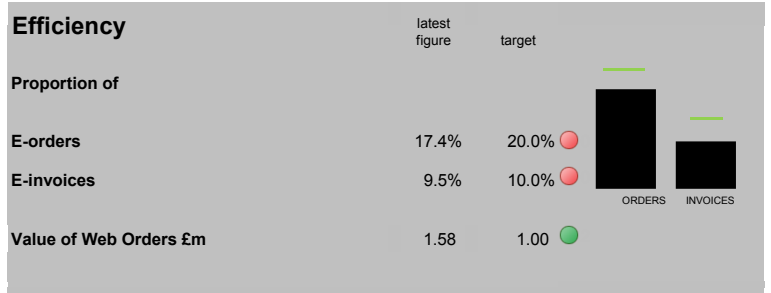
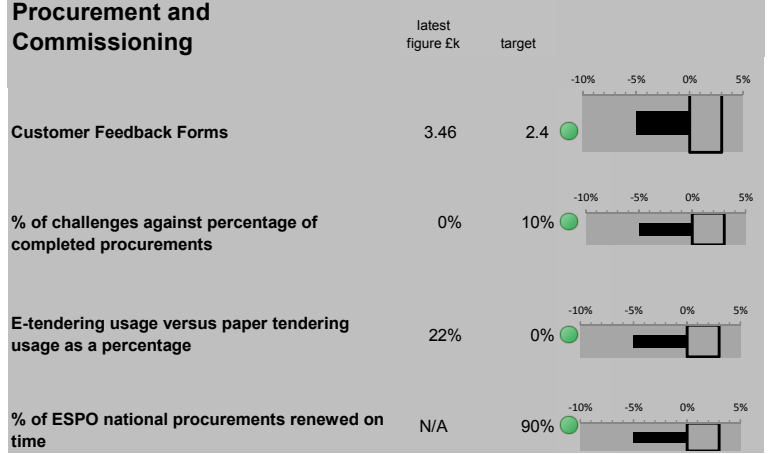


Appendix 1 - Balanced Scorecard



A= All S= Stores D= Directs E=Energy & Fuels
 F= Frameworks C= Consultancy M= Major Projects

Appendix 1



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